

Account Troubleshooting FAQ:

When creating an account, did you receive a message that says, “**Email is already in use**”?

Potential solutions:

Solution 1: Quickest suggestion is to create an account using an alternate e-mail address.

Solution 2: Create a new e-mail account then use that email address to register.

Solution 3: E-mail sanfordlearn@sanfordhealth.org. Registration assistance is available Monday – Friday, 8 AM – 4:30 PM. Information must include full name, address, phone, and the email value which appears to be already in use. Technical support will identify the issue and contact you with a resolution.